

Electronic Acknowledgement Receipt

EFS ID:	1808958
Application Number:	10723742
International Application Number:	
Confirmation Number:	9947
Title of Invention:	Common message area for a customer interaction center user interface
First Named Inventor/Applicant Name:	Janaki Kumar
Customer Number:	32864
Filer:	Matthew J Smyth/Leslie Smith
Filer Authorized By:	Matthew J Smyth
Attorney Docket Number:	13906-148001 / 2003P00828
Receipt Date:	24-MAY-2007
Filing Date:	26-NOV-2003
Time Stamp:	16:03:56
Application Type:	Utility

Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$ 180
RAM confirmation Number	769
Deposit Account	061050

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:
Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1		13906148001Amendmentin Reply.pdf	91248	yes	12

Multipart Description/PDF files in .zip description					
Document Description			Start	End	
Amendment - After Non-Final Rejection			1	1	
Claims			2	9	
Applicant Arguments/Remarks Made in an Amendment			10	12	

Warnings:

Information:

2	Information Disclosure Statement (IDS) Filed	13906148001SupplDS.pdf	28698	no	2
---	--	------------------------	-------	----	---

Warnings:

Information:

This is not an USPTO supplied IDS fillable form

3	Fee Worksheet (PTO-06)	fee-info.pdf	8188	no	2
---	------------------------	--------------	------	----	---

Warnings:

Information:

Total Files Size (in bytes):	128134
-------------------------------------	--------

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.